

Your wedding at Frome Town Hall

Taking care - and staying safe

We look forward to welcoming you and your wedding guests to Frome Town Hall.

Naturally, we're taking sensible, practical steps at this time and working closely with the Registrars to ensure we have precautions in place to reflect the Government's current advice.

We want you to feel comfortable and confident about your special day; and we're here to answer any queries you might have; and to look after you and your guests.

Very best wishes,

Rachel and the Town Hall team,
Frome Town Council

Before you arrive

- We'll provide you with all the good to know information that you need prior to your wedding; with clear instructions regarding the building and our current precautions
- If you'd like to read it, we'll send you a copy of our risk assessment
- And naturally we'll make sure the building is clean, tidy and welcoming so it's ready for you on the day

On the day

- On arrival, you'll be greeted by a member of our team at the Town Hall
- We'll keep a safe distance at all times; and we politely ask that you and your guests do the same
- Please make use of the sanitising gels in the building
- The Registrars will look after your ceremony; but we'll also have at least person in the building on duty and they will be our designated and responsible person for any queries

General

Please let us know if you have any concerns or questions.

This is a new situation for all of us; and we want to make your wedding as special as possible; and also as comfortable, relaxing and safe as it can be.

Emergency procedures

If you or anyone else have any COVID-19 symptoms, please contact us before leaving home.

Please do not come to the Town Hall before you've spoken to us.

Our commitment to you:

- All members of the Town Hall Team are required to:
- Stay at home when unwell
- Practice good personal hygiene, including regular hand washing
- Maintain social distances
- Wear PPE when appropriate
- Wear a mask or face covering if you would prefer them to

Also:

- Other people using the building at other times do so by appointment and arrangement only; and follow strict guidelines
- Our Senior Management team monitor government guidance daily and act quickly to make sensible decisions and implement changes and measures